



Return Merchandise Authorization (RMA) Request Form

Please fill out this form completely. Upload form to Metrum Customer Service via [Contact Us page](#). Customer Service can be reached at contact@metrumacoustics.com. *If you are returning more items than will fit on this form, please include a separate document listing those items and the reason for return.*

Contact Information

(Company Name) _____

Contact Name _____

Address _____

City _____ (State) _____ Zip _____

Country _____

Phone _____

Email _____

Order/Invoice #: _____

Product Return/Repair Information

Product Name _____ Qty: _____ Serial#: _____

Please provide detailed comments related to your return/repair so we can complete your request.

Missing information can delay processing of your RMA.

Reason for return/repair:

Return/Repair Process Information

After you have accurately filled in this document and send it to Metrum Acoustics Customer Support, you will receive confirmation of RMA. After which goods can be send to:

Metrum Acoustics / Quality Products
T.A.V. RETURNS/REPAIRS
Daviottenweg 9-11
5222BH Den Bosch
The Netherlands

- For Metrum Acoustics Repairs>Returns Department-

External and internal damages found on inspection:

Time and Expense:

Other remarks:

Processed by: _____

Inspection by: _____

Repair by: _____